

# WIC QI Resource List

This is a list of websites that you may find useful in planning your QI program. Use of these resources is optional, and the list is provided as a supplemental resource. The list contains sources, examples, tools, and websites that are not WIC related.

## Additional Tools

- Patient Flow Analysis for Windows (WinPFA) Establishes a database for self-designed and self-implemented client flow studies  
[http://www.cdc.gov/reproductivehealth/ProductsPubs/PFA\\_support/](http://www.cdc.gov/reproductivehealth/ProductsPubs/PFA_support/)
- NY State Mental Health [http://www.omh.ny.gov/omhweb/cqi/plan\\_template.html](http://www.omh.ny.gov/omhweb/cqi/plan_template.html)
- Institute for Healthcare Improvement  
<http://www.ihl.org/knowledge/Pages/Tools/ChangeAchievementSuccessIndicatorCASI.aspx>
- Institute for Healthcare Improvement  
<http://www.ihl.org/offerings/Initiatives/Improvemaphospitals/Pages/default.aspx>
- How to create a control chart (video) <http://www.eugeneoloughlin.com/2012/09/how-to-draw-basic-control-chart-in-excel.html>

## Additional Resources

- National Network of Public Health Institutes <http://nnphi.org/program-areas/accreditation-and-performance-improvement/resources/qi-storyboards>

## QI Examples

- US H&HS Child Welfare <http://muskie.usm.maine.edu/helpkids/qi.htm>
- CMS Medicaid  
[http://www.dpw.state.pa.us/ucmprd/groups/webcontent/documents/document/d\\_007056.pdf](http://www.dpw.state.pa.us/ucmprd/groups/webcontent/documents/document/d_007056.pdf)
- MIECHV <http://www.mdrc.org/sites/default/files/img/CQI%20Plan%20checklist.pdf>
- NY Healthfirst  
<http://www.healthfirstny.org/sites/default/files/files/pdfs/2012%20CQI/2012%20Continuous%20Quality%20Improvement%20Activities.pdf>
- Walton Comm Services  
[http://www.waltoncommunityservices.com/uploads/Continuous\\_Quality\\_Improvement\\_P\\_P.pdf](http://www.waltoncommunityservices.com/uploads/Continuous_Quality_Improvement_P_P.pdf)
- FL Dept of Children & Families (<http://www.dcf.state.fl.us/programs/cbc/docs/12-13/Windows%20into%20Practice%20Final%207-2102%20AK.pdf>)
- NC Family & Children's Resource Program <http://fcrp.unc.edu/pdfs/CQI.pdf>
- NCIPH [http://nciph.sph.unc.edu/mlc/publications/qi\\_BackgroundPaper.pdf](http://nciph.sph.unc.edu/mlc/publications/qi_BackgroundPaper.pdf)
- Sedgwick CO  
[http://www.phf.org/resourcestools/Documents/Sedgwick%20County%20Storyboard\\_WIC\\_Wait\\_Times.pdf](http://www.phf.org/resourcestools/Documents/Sedgwick%20County%20Storyboard_WIC_Wait_Times.pdf)